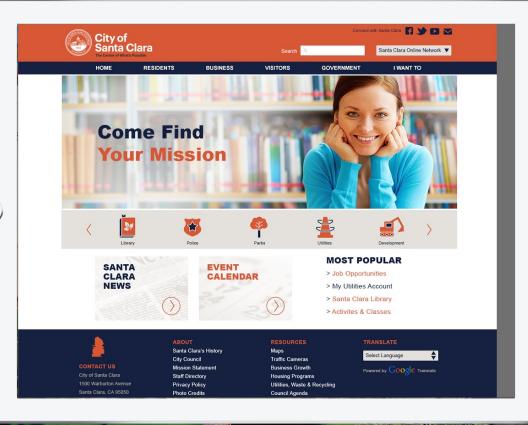
# Global Fluency

# CREATIVE PORTFOLIO



The City of Santa Clara, located in the heart of the Silicon Valley, needed a brand and content refresh as it prepared to host one of the largest events in professional sports, Super Bowl 50. GlobalFluency was presented with the unique challenge of incorporating a new brand vision across all city touch points including the development of content for a new city website, revamping of all city collateral from utility bill inserts to street signage and billboards. This 6-month initiative demanded that the GlobalFluency team execute a total brand makeover, while training city departments and staff on how to embrace, execute and leverage the new vision, brand and tone of the city. In total, GlobalFluency created a new content structure and architecture for a large, complex city site, developed all design, creative and graphic assets across all traditional and digital channels and created a collateral template library that could be used by the most experienced graphic designers as well as the average city employee looking to adopt the new, exciting brand vision.









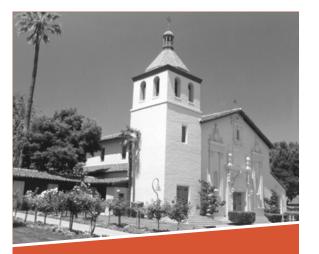


### Introducing the MySantaClara Mobile App

Now available on iPhone and Android phones. Find out more at www.SantaClaraCA.gov.







## Give A Little... Help A Lot!

#### *Help make a difference in your community!*

Would you enjoy music in a shady pavilion on a balmy summer day? Or beautiful artwork at public facilities for your viewing pleasure? Are you interested in Santa Clara's colorful agricultural past? Does a clean, litter- free and graffiti-free City make you proud of your community? Would you like to help local championship teams represent Santa Clara at national competitions? Can you lend a hand to residents in need of help with paying their utility bills.

Get involved! Help these city-sponsored programs that serve people of all ages in Santa Clara.

Enclose a donation in the amount of your choice inside your utility remittance envelope, or mail your donation check to: Give a little...Help a lot, City of Santa Clara, 1500 Warburton Avenue, Santa Clara, CA 95050.

The donation must be made by separate check from your utility bill payment check, but both checks can be sent in the same envelope. Checks should be made payable to the City of Santa Clara and indicate the project which should benefit from your donation (listed on the reverse side of this card). Please do not send cash.

If you have any questions about the Give A Little...Help A Lot program, call the City Manager's Office: (408) 615-2210.

## Together We Make Things **Possible**

The countdown to the kick-off is officially building and Santa Clara is thrilled to host the golden anniversary of the Super Bowl at Levi's Stadium. on February 7, 2016. The City cordially invites you to join us on July 9, 2015 for a regional roundtable discussion on how communities can showcase the best our region has to offer for Super Bowl 50.





July 9, 2015 from 1:30 - 3:00 pm Levi's<sub>®</sub> Stadium: Playmaker Briefing Room 4900 Marie P. DeBartolo Way, Santa Clara, CA 95054

San Francisco Bay Area Super Bowl 50 Host Committee will explain how to become a "Super Community"

Learn what communities are planning for Super 50 and how you can celebrate locally
Discuss ideas for a coordinated and symbolic event in each community

#### Parking and Meeting Room Access Instructions

Park at either Yellow Lot 2 shorted on Centennial and Stars and Strips so the garage on Tasman Drive (Note that Lot 2 is a gravel covered parking lot and closer to the entrance) Earer the stadium through Gate F, also known as the employe entrance All guests must go through security and check-in. Frene remember to bring your photo ID Guests will be ecourd to the Playmaker Briefing Boom

Please rsvp to Sheila Tucker at stucker@santaclaraca.gov by June 30, 2015



# In Santa Clara We're Celebrating What's Possible



# CATALINA®

A world leader in data-driven, performance-based marketing solutions and digital media for the Consumer Packaged Goods and Retail industries, Catalina has worked with GlobalFluency for the past 11 years. The agency was originally hired to help Catalina reposition its brand from an in-store coupon company to a leader in purchase-based targeted advertising. During the ensuing years we have developed corporate and campaign web sites, numerous marketing collateral, print and digital advertising, thought leadership content, infographics, video and more. The agency has written and promoted more than a dozen major reports based on insights from Catalina's data and successfully positioned its executives as industry thought leaders, speaking at virtually every major industry conference and appearing in the nation's top business, ad/marketing and industry publications on a regular basis.





Maximize

**Global Offices** Investor Relations

Events (Where We Are Presenting)





#### Say Hello TO YOUR MOST VALUABLE CONSUMER



Knowing and reaching your most valuable consumer is more important than ever. Only Catalina finds your most important consumers so you can grow your brand for less. That's because we see the precise purchasing patterns of more than 75 percent. of US shoppers, and engage aut the right ones to meet your brand objectives.

Even third party studies confirm we outperform other vehicles in driving profitable brand growth.

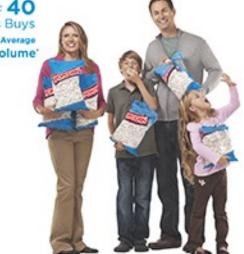
Want to connect more efficiently with your consument? Just call us at 1477-210-1977.

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#### y Hello YOUR MOST VALUABLE CONSUMER

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Knowing and reaching your most valuable consumer is more important than ev-Only Catalina finds your most important consumers so you can grow your brand for line. That's because we see the process purchasing pattorns of more than 75 percent of US shoppers, and engage just the right ones to meet your brand objectives.

Even third party studies confirm we outpartorm other vehicles in driving profitable brand growth.

Want to connect more efficiently with your consumers? Just call us at \$677-210-597.



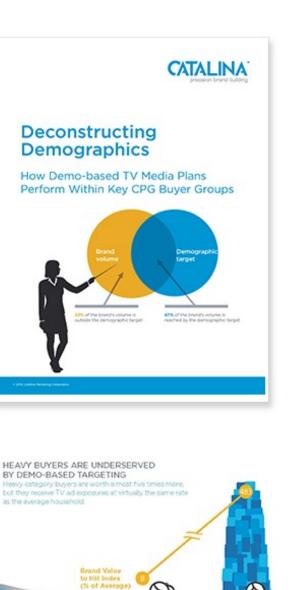
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Non/One-time Category Buyers

Brand Exposures to HH Index (% of Average) Global Fluency

# **Unicef** GLOBAL INNOVATION CENTER

CauseTech is bringing together a global community of innovators in order to solve the world's most pressing challenges. Members of our community contribute their technologies, ideas, and innovations towards UNICEF-directed challenges through our ideation platform. The platform allows registered users to post ideas, form groups, comment, and vote, as well as connect with other innovators, mentors, and potential collaborative partners.







# YOUR BRILLIANCE CAN MAKE A DIFFERENCE

**CONNECT AT CAUSETECH.NET** 





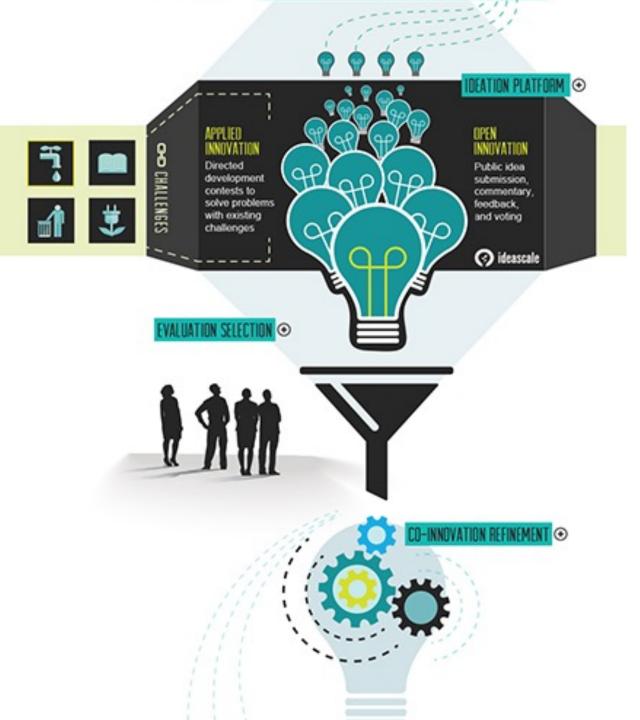


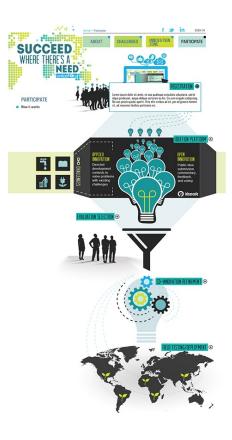


### 











## Unicef

TRANSFORMING DEVELOPMENT THROUGH INNOVATION

### **OUR APPROACH**



#### Take Successful Innovations to Global Scale:

Solutions like RapidPro (which includes tools like U-report and eduTrac) and Digital Kiosks are currently deployed in around 18 countries at various scales and many more are in the process of starting. USAID and the World Bank are now incorporating these tools in their own programming.





## VISION

The vision of the UNICEF Global Innovation Centre (UIC) is enabling exponential change in reducing inequities and achieving programme effectiveness and results for children.

The centre focuses on innovations that benefit the most deprived people, and the areas with the highest levels of inequity. That is why we focus on technologies, tools and solutions that can be deployed and used in remote areas and by people who do not have access to feature technology.

P | 5

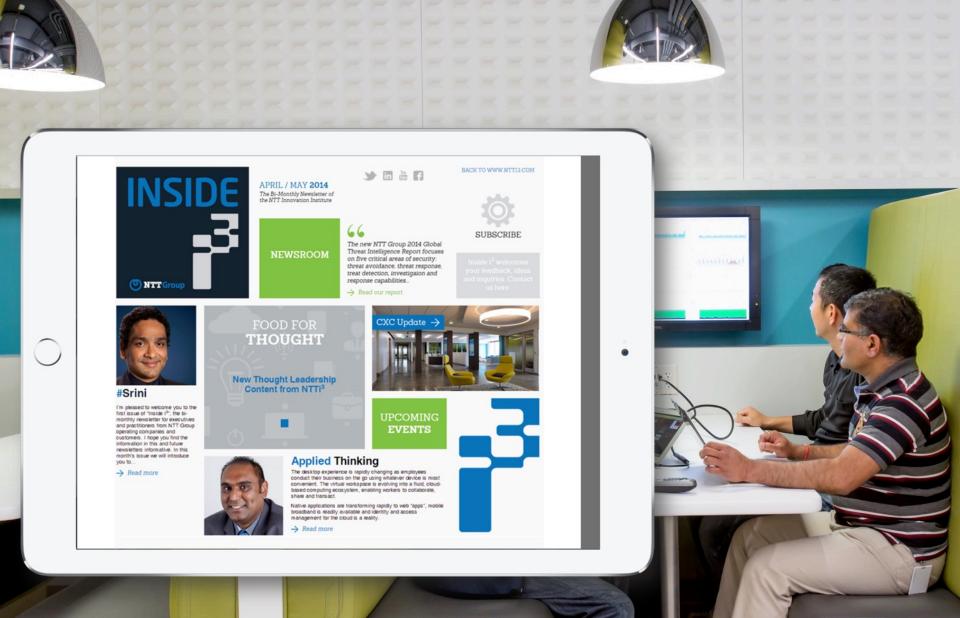


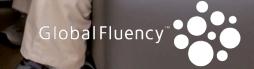


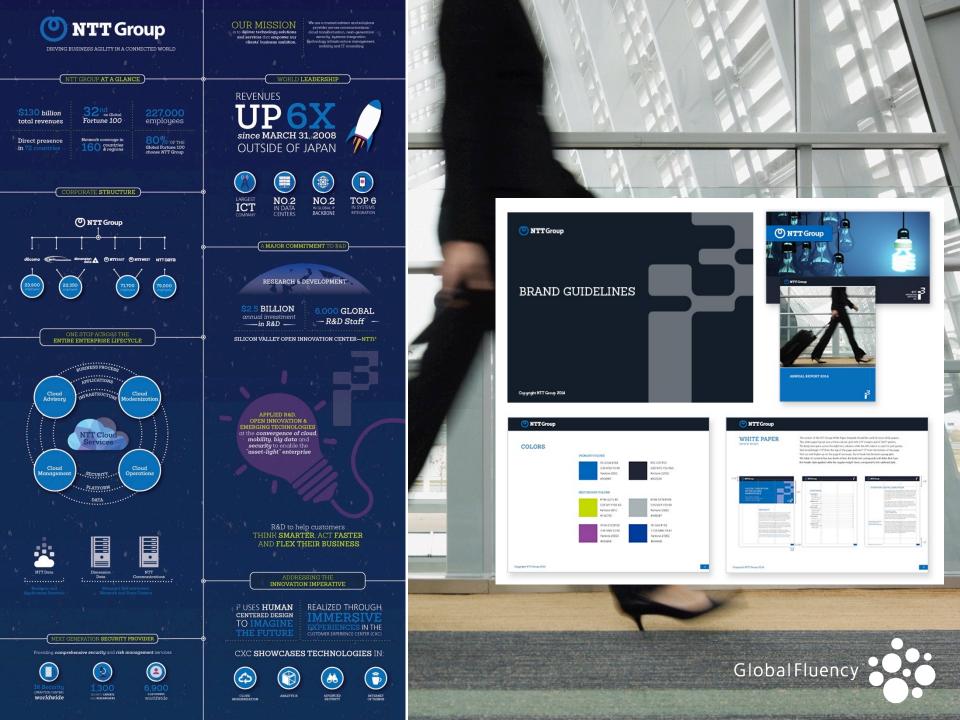


NTT turned to GlobalFluency when the technology corporation was launching a new Silicon Valley applied research and development center, called the NTT Innovation Institute, or NTT i<sup>3</sup>. GlobalFluency worked with the founding executive team to develop compelling messaging and content to reach and engage Silicon Valley's technology ecosystem and NTT customer audiences globally. GlobalFluency developed a wide range of content to help position and launch the Innovation Institute's new Customer Experience Center, including infographic signage, tour guide scripts and collateral. It developed a wide variety of thought leadership content and product messaging and materials for new technology introductions, placed feature and news stories in major technology and business media, and designed and implemented an interactive, web-based newsletter called Inside i<sup>3</sup>.









# **CAPSURE**<sup>TM</sup> Risk Reinvented

NMS, Inc., an Ohio-based CPA, business and financial advisory firm, sought to spin off, position and grow one of its businesses, which helps companies form and manage captive insurance subsidiaries. The companies they insure wholly own these captive insurance entities, improving their risk management while growing wealth by capturing underwriting profits that would otherwise flow to commercial carriers. After discussions with company principals, a review of customer engagements, and online category research, GlobalFluency developed a fresh messaging and positioning for the company, developed a new name, CapSure, and logo, and produced the company's initial website. We also produced a brand guidelines and sales collateral, including a brochure, presentation, case studies and FAQ. All of this was completed in just six weeks. We also developed a new industry white paper, which is now being promoted through GlobalFluency networks to drive lead flow.





#### LOGO

CapSure logo is strong all-caps modern logotype with minimalistic graphic "dash", creating a "cap" connotation. The logotype represents confidence, strength, modern, technology, business growth, sucess, and empowerment. Reliability, being the most important factor for a successful insurance company, is also conveyed in the logo. The typeface is created with thick strokes to imply that CapSure is a truttworthy and reliable insurance company that will not be shaken easily. The logo is also spelled in all caps to represent the strength of the company. The dash and the glyph, "U", make all caps to represent the strength of the company. The dash and the glyph, "U", make a shield-form element to signify protection. The position of the dash, covering "u", symbolizes that capSure will cover "you" by forming a shield. The registered trade mark symbol is added at the end and it should never be removed.

## CAPSURE

**Risk Reinvented** 

**Graphic Element** 

removed.

Tagline

Logotype

The only graphic element that is used throughout. It forms a shield as it covers the glyph, "u". Registered Trademark

This legal superscript is an important part of the logo and should never be

This logo with a tagline which is most often used when the logo is used at a large size and needs to make a bold statement.

This logotype was created using a custom typeface. It has been converted to outlines, so you do not need this font for reproduction please do not try to recreate the logo.

### LOGO WITHOUT TAGLINE

There are two forms of the logo in this brand. There is the logo with tagline, and the one without tagline. The logo and the one without tagline. The logo with the tagline is preferred to be used in most cases, however when the tagline becomes relatively small and not clearly visible, the usage of the logo without tagline is strongly encouraged, if the width of the logo is shorter than 1.25°, it is aboutlany necessary to use the logo without tagline. The logo used without tagline, the logo used in the rooter of the doments, digital barners, powerpoint presentations, etc.

## **CAPSŪR**∈<sup>™</sup>



@ 2016 CapSure Confidential

DAGE 4

© 2016 Cap Sure Confidential

PAGE 3

White U.S. commercial insurance premiums exceeding \$11 brillion, including more than \$500 million in property and casuary coverage, insurance represents a contrave a significant even profound, impact on companies of a singu-contrave a significant even profound, impact on companies of a singu-

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#### SHIELD YOUR WEALTH

Protecting your publices and personal assess is paramount. Commercial insurance compared proceeding, and most businesses are mabble to afford the pollinal and of insurance includion or angle their business and assess from unforced commerciance. It is more important than ever to understand your risk and from how to manage it.

to interview en-Cadabase happens Cadabase happens Cadabase happens Period of the antimeter and manage instrumeter of the statistical Period of the strumeter and manage instrumeter overlage through their own personal Cadabase instrumeter correspond

Internet susception was in the subsidiary cleant, have complete and sustainizable for creating a cleanter issuence coverage exact, and the sustaine company will refute an exumed more real susception of the subsidiary cleanter in the susception of the mexameter base, broker commissions and administrative costs.

CAPTURE INVESTMENT INCOME

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A CARTINE INSURANCE COMMANY OFFERS CLEANS TREMENDO Save a lighterian mount of money on insurance exercise underweith amount of money on insurance Provide parsarilyeou mich and investment insurance Provide parsarilyeou mich and investment insurance Provide parsarilyeou mich and insurance Provide parsarily and insurance Provid

#### CONTACT:

Warren Vickers, Managing Director 216-548-4378

121 South Street, Cardon, OH 44024

CAPSURE Risk Reinvented

REINVENTING RISK. CAPTIVE INSURANCE CASE STUDIES

apSure LLC has worked with more than IOO companies across the United States to reduce insurance costs, grow wealth and business value, and improve insurance coverage through the creation of purpose-built Captive Insurance companies.

CapSure records show that, in a typical case—assuming a 4 percent pretax rate on ROI and an average claims loss of 5 percent of premium—a company that would netwise pay \$778,000 hp memiums to a commercial insurer generates \$263,000 in additional retained equit utilizing a capture with the same premium. This givint no dividends) rise to a total of \$1,434,000. What follows are cases studies of companies that have profited from the Captive Insurance model.

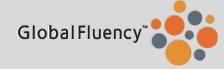
CAPSURE

Warren Vickers Managing Director wvickers@capsurerisk. 216-548-4378 (direct) 440-285-4300 (fax) CAPSŪRE 121 South Street Chardon, OH 44024 w.capsurerisk.com

CAPSURE" Risk Reinvented

121 South Street Chardon, OH 44024 www.capsurerisk.com

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CAPSURE" Risk Reinvente







#### TURNING COMMERCIAL INSURANC ENDURANCE

Every year, U.S. businesses pay hund insurance carriers. What if some of th by your business to build value and v owners turn insurance into financial e own purpose-built, self-directed insur



Purpose built insurence subsiciantis protect and grow business value for profitable companies with pred catale hist profiles. CapSure clients with insurance premiums into a self-circlead insurance investment variable that can broader coverage, lower cost, preserve capital, increase equip, and deliver significant tax benefits.

#### CUSTOMIZE RISK PROTECTION



Will Purpose-Built Insurance Work for Your Business?

If your busiliess meets allier of trease two crimes, it may be a conditione for creating a

1 HOSE 85 profe of \$1 wittion or worker 2 Presideooppoor more





Twerly, an off-grid street lighting solution based in South Africa, sought a fullservice, global market penetration strategy and brand execution. Twerly streetlights offer a sustainable lighting solution with ancillary features including WiFi access, home appliance battery charging, video surveillance, and remote monitoring capabilities. GlobalFluency developed both a South Africa-specific and a global market penetration strategy, including competitive analysis, highlights of top differentiators, identification of key market access points, and go-to-market channel and partner targets. GlobalFluency made multiple partner introductions, some of which led to new market solutions and ventures. GlobalFluency also designed and developed a full brand identity and customer-facing website including key content, market applications and product breakdown. This scalable website allows for future purchasing and for customers to monitor their Twerlys directly from the website portal.



#### twerlypower.com



It's time for the world to be more self-sufficient, sustainable, and sensible in meeting micro energy needs on and off the grid...

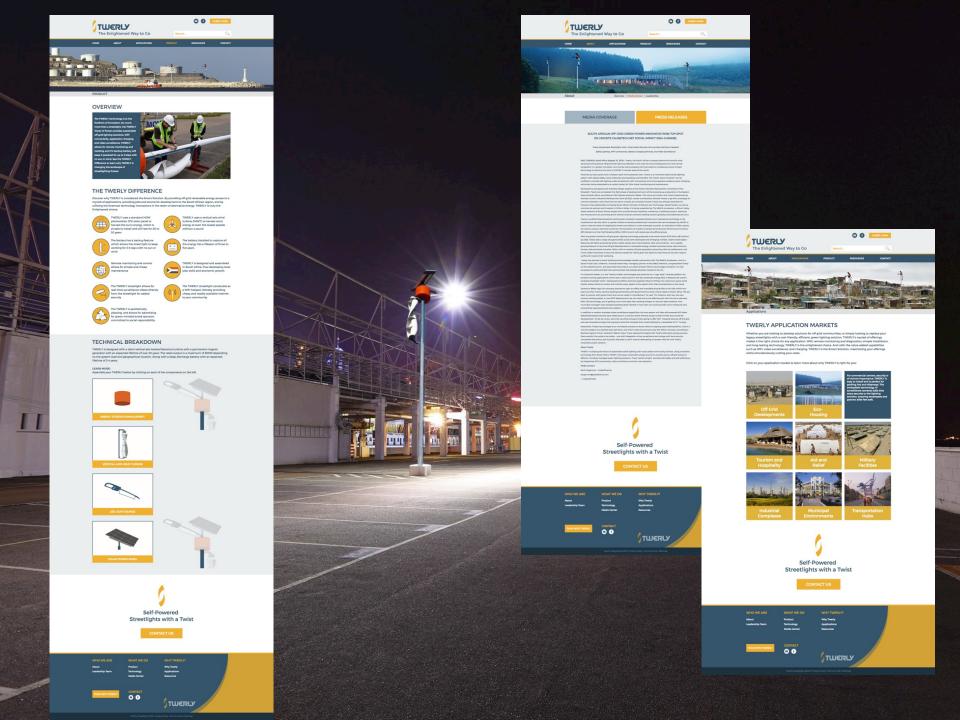




#### WHAT IS TWERLY?





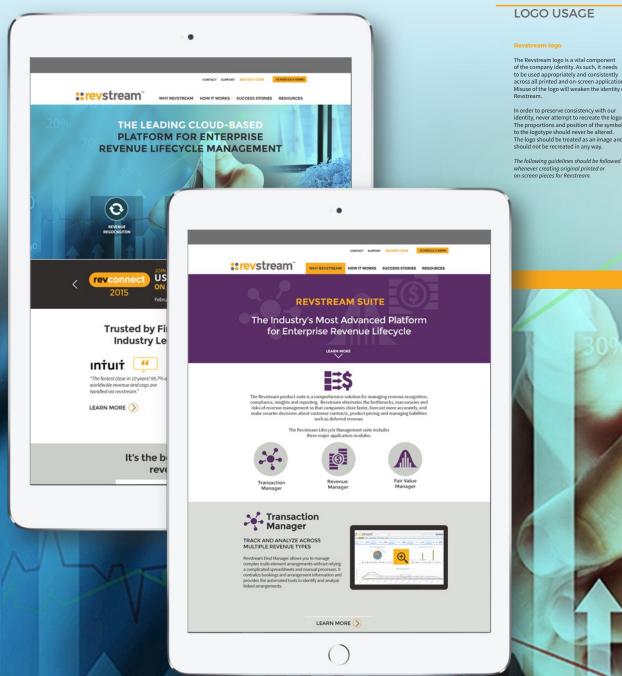




# **:revstream**<sup>™</sup>

Revenue Recognition Management software startup, RevStream, was looking to elevate its brand and more effectively communicate its value proposition, technology leadership and customer successes through its corporate web site. GlobalFluency worked with the company to more effectively message its technology and market story. We built a new, content-rich corporate web site from the ground up on the WordPress content management platform, integrating customer videos, how-itworks animations, case studies, corporate, product and technology descriptions, and more.





#### LOGO USAGE

of the company identity. As such, it needs to be used appropriately and consistently across all printed and on-screen applications. Misuse of the logo will weaken the identity of

identity, never attempt to recreate the logo. The proportions and position of the symbol to the logotype should never be altered. The logo should be treated as an image and should not be recreated in any way.

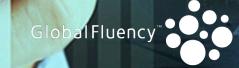
whenever creating original printed or

LOGOTYPE This logotype was created using a custom typeface. It has been converted to outlines, so you do not need this font for reproduction. Please do not try to recreate the logo.

## **::revstream**<sup>™</sup>

SYMBOL The symbols consists of four dots of the same size. The dots should always remain in this configuration. The top left and bottom right dots should be orange.

> Revstream Brand Guide 3



# Sgi



Enabling the Eco-Logical data center.™

SGI (formerly Rackable Systems, now HP) innovated data center technology, brining new levels of power and performance to the rack. But in a crowded technology space, new conversations needed to be started and sparked. Leveraging the Business Performance Innovation (BPI) Network, GlobalFluency developed a thought leadership platform and ongoing demand generation campaign highlighting the cross section of environmental thinking, technology and operational savings in the "Think EcoLogical" campaign. The initiative asked IT leaders to think about being "green" as more than a "do-good" opportunity, but also a sound and overhead saving mandate. GlobalFluency developed all messaging and thought leadership platforms for SGI, including executing a global survey of CIO and IT decision makers to establish news making opportunities around IT sustainability. An interactive tool was developed that empowered IT and data center executives to gauge estimated cost savings and operational impact of their current data center systems based on local factors including weather in the Eco-IT Monitor. GlobalFluency also oversaw the branding transition with the acquisition of SGI by Rackable Systems.





What does Think Eco-Logical mean to you?



We all known too well that operational isefficiencies lead to increased cost and as expended carbon tootprint. With everys costs riking and environmental consequences works ning, the need to make subtrantial dranges in your data center is no longer optional, it is sequied!

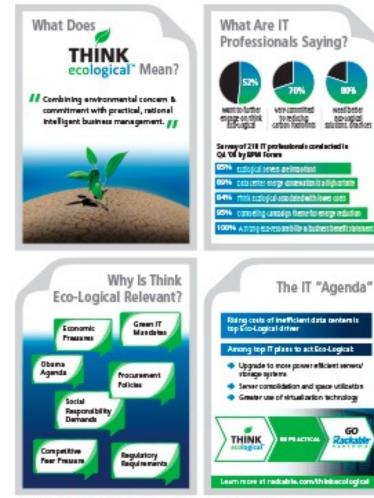
With Raciable Systems and Intel you can reduce your power and cooling costs, use attenuities, chapper power rounces and noise effective use of upose with high density server, all while improving performance and the bottom line.



Even in the handwart of climates, environmental or economic, if a possible to be son friendly while still being logical when it comes to your business.

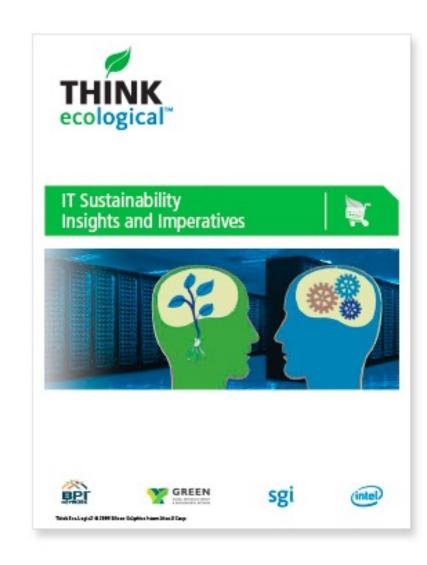






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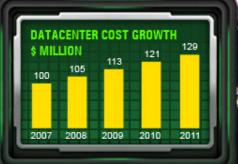
YOUR PERSONAL ECO-IT MONITOR

### STORM WATCH

### ELECTRICAL OUTAGE ALERT

In the US datacenters will gobble 10 new power plants of electricity by 2010.

Power failures and low availability will stop operations at >90% of data centers in the next five years.\*



LENTERS 100-



YOUR PERSONAL ECO-IT MONITOR

### LOCAL REPORT

#### WHAT IS MY ECO FOOTPRINT

LOCAL REPORT

ECO

OUTLOOK

NEXT

PREV

sgi

(intel)

**BPM** Forum

THINK

Data centers account for 25% of IT budgets. 83% spend only 10% or less of their IT budgets on greening IT.Nearly every business is capable of doubling its data center efficiency.

Data Center Location (zip code)	95129
Servers in the Environment (number)	300
Cost Per Server (US\$)	2000

Oh, you live in a great place! Let's see how efficient is your datacenter (NEXT)

YOU'RE LOCATED IN 95129 ZIP CODE. AAVERAGE COST PER SERVER IS HIGHER THAN AVERAGE IN THE US: \$3000/SERVER



# 

Openet, a leading software and systems provider to the telecommunications industry, engaged with GlobalFluency as part of a major brand refresh to showcase the company's expanding solution set and value proposition. GlobalFluency defined a new advocacy and positioning around the company's capacity to help CSPs develop new digital revenue streams, improve customer intelligence and enhance both network performance and customer satisfaction. GF developed a new tagline, "Make the Most out of Every Customer," updated its logo, brand guidelines and marketing materials, and re-developed major sections of Openet's web site to reflect the company's new positioning. GlobalFluency's executive affinity networks, the Chief Marketing Officer Council and the Business Performance Innovation Network, also designed and executed a global campaign on the imperative to more effectively manage the challenge of change and choice in today's communications and media markets. The multi-faceted campaign, entitled "Bringing Dexterity to Subscriber Complexity, included a global survey of CSP and media executives, executive roundtable discussions at Mobile World Congress in Barcelona, the publication and syndication of two industry reports and a global PR launch of the findings. The campaign resulted in more than 600 report downloads and extensive coverage in industry and business media.





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The images and illustrations in printed documents and electronic collateral convey almost as much about a company as the words.

#### Graphical Environment

The OPENET brandmark contains strong geometric shapes. The graphic environment is designed to enforce the look and feel of the loga and convey the message of wireless and cable transactions, dynamic and controlled movement.

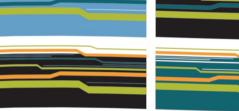
Compositions of dimensional and straight lines in any of the brand or highlight colors, can be used to support the logo and add texture to printed material as well as soften the transition between background, photos and white space. It should always include OPENET green as a secondary color.

Color Typography Artwork

Introduction

Logo

Print Standards



Copyright Openet Telecom, 2009



10

# Wilocity

Wilocity, a pioneering developer of 60 GHz multi-gigabit wireless chipsets, looked to GlobalFluency as a branding and communication partner to help build the company's position in the emerging WiGig technology market. GlobalFluency's work included corporate and technology messaging and positioning, development of a new corporate web site, as well as the creation of a wide range of other marketing and communications materials. The agency performed extensive go-to-market communications to drive industry conversation and media coverage of company's products and technology and the need for very high-speed wireless data transfer to enable new applications in the mobile computing, consumer electronics and peripheral markets. Qualcomm acquired Wilocity in July 2014.



















